Informal Communications with the Discussions Module

Philip Gillen, Chief Operating Officer

110

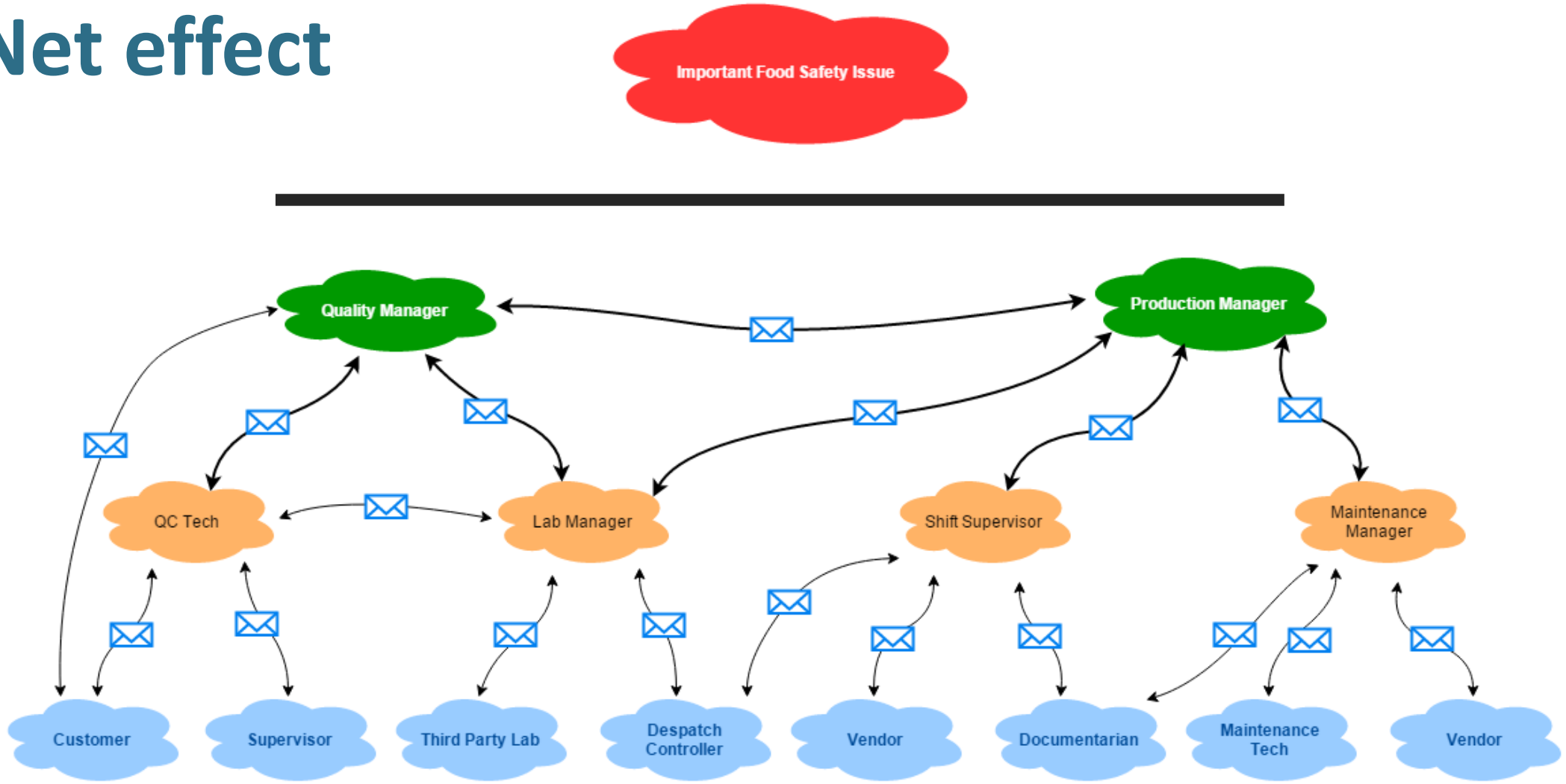
The average number of legitimate business emails sent and received by business users each day throughout 2015.

Email Statistics Report, 2015-2019 - The Radicati Group

In Food Companies

- 70% directly related to FSMS/QMS
- Customers, Vendors, Auditors, Regulators, Colleagues, Consultants etc
- About Important Food Safety Issues!

Net effect

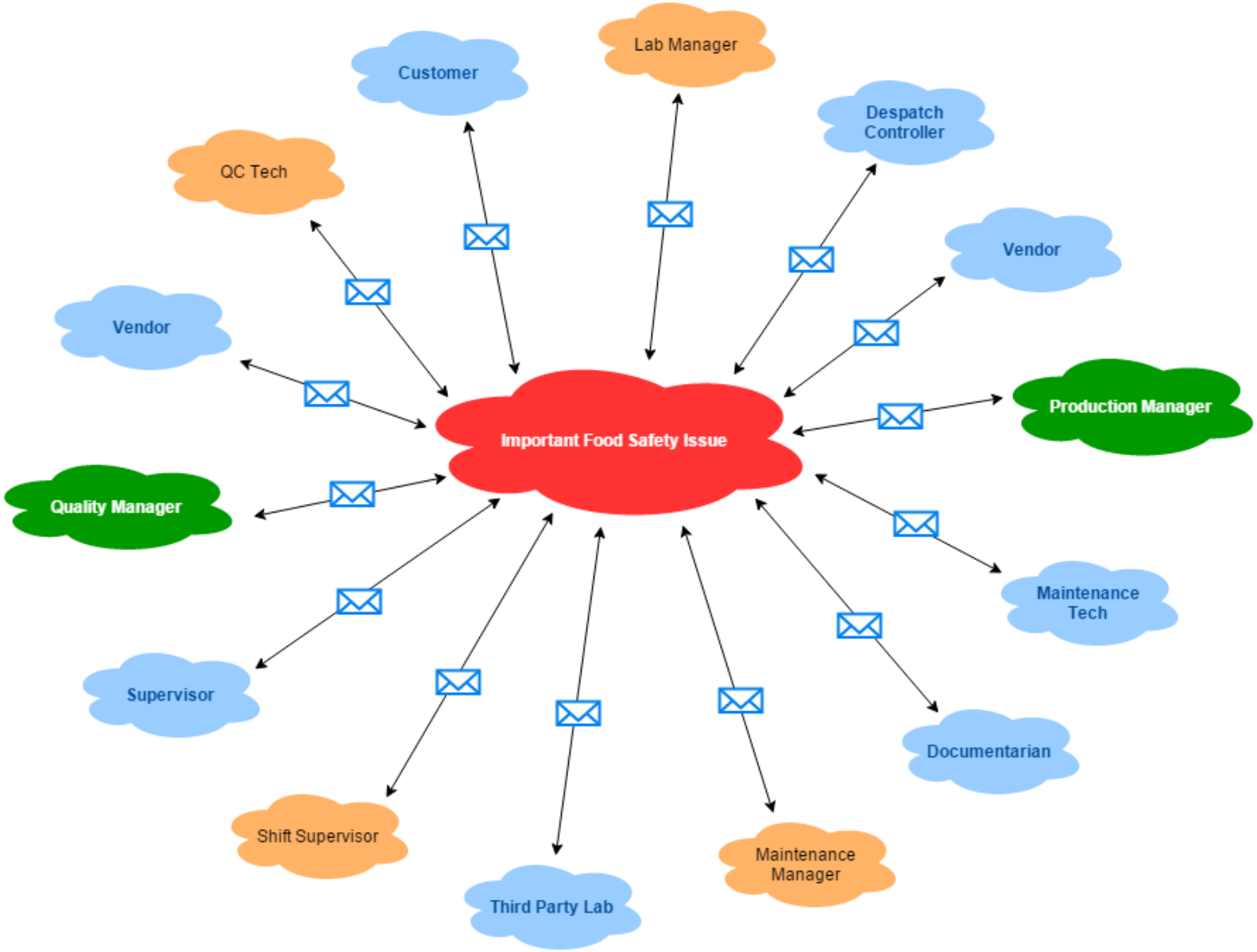

Important Food Safety Issue
Quality Manager
Production Manager
QC Tech
Lab Manager
Shift Supervisor
Maintenance Manager
Customer
Supervisor
Third Party Lab
Despatch Controller
Vendor
Documentarian
Maintenance Tech
Vendor

Net effect

- Disarray of email communications
- No focal point for communication
- Difficult to find relevant information

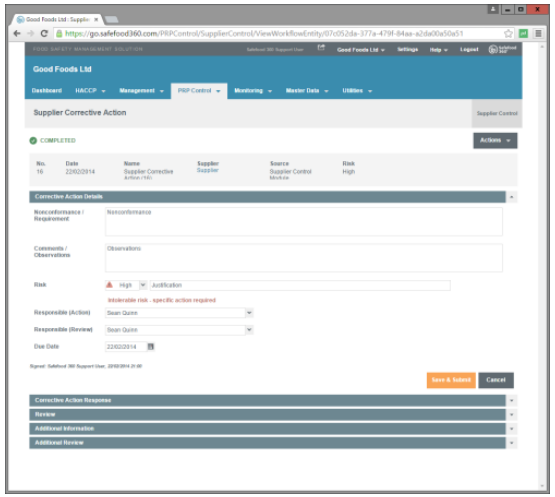
Discussions Module

Discussions



How it works

Record



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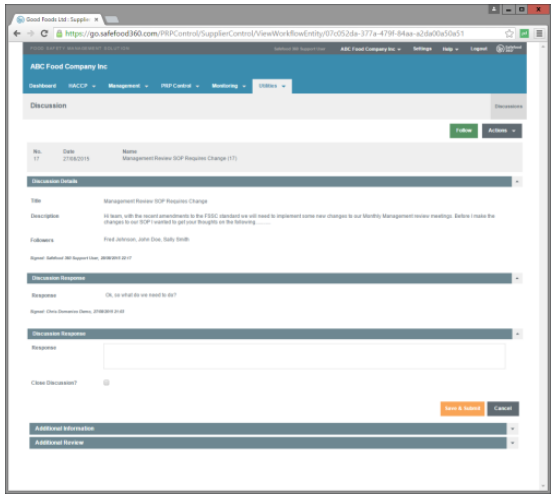
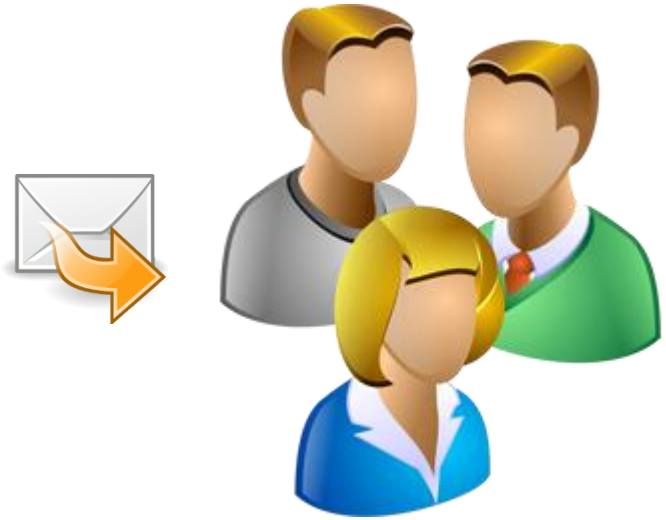
Start Discussion

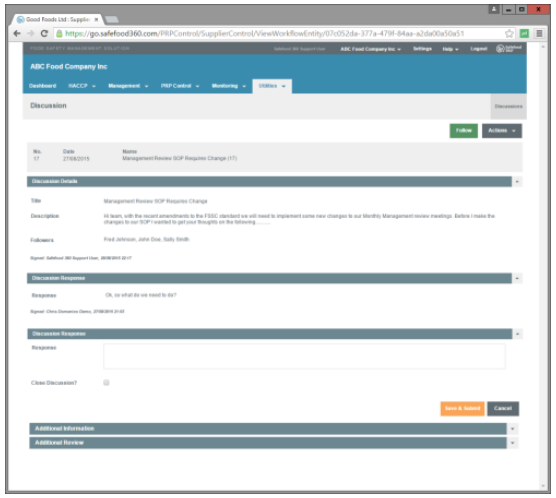


Assign Followers



How it works

Discussion



Followers

Demo Time!

Benefits

- Tight coupling between Records and Discussions
- Keep all relevant parties notified of updates
- Quick access to all pertinent information
- Demonstrate diligence and compliance to auditors

Future Updates

- Attachment Support
- Remote Discussions

FILE | MESSAGE | INSERT | OPTIONS | FORMAT TEXT | REVIEW

Paste | Cut | Copy | Format Painter — Clipboard

11 — Basic Text

Address Book | Check Names — Names

Attach File | Attach Item | Signature — Include

Assign Policy | Follow Up | High Importance | Low Importance — Tags

Zoom — Zoom

Start Inking — Ink

Apps for Office — Add-ins

Send

To... discuss-abc289398@safefood360.com

Cc... Braden Snapp; Lassi Eronen; Chris Domenico; George Howlett; Will Parker; Jenna Barry; Audrey Tynan; Silvia Riondino; Stam Levenderis

Bcc...

Subject Connect 360 Conference

Hey Team,

What did you think of the conference?

Philip.

Philip Gillen, Director of Operations
Cell: 0872390371
Email: philip@safefood360.com

Office Phone: +353 1 524 1154
Block 10-3, Blanchardstown Corporate Park, Dublin 15, Ireland
Safefood 360. New York, London, Dublin, Melbourne

Safefood 360°

Click a photo to see recent emails and social updates.

Future Updates

- Attachment Support
- Remote Discussions
- Private Discussions

Discussion

Actions

No.	Date	Name	Type
17	27/08/2015	Discussion (17)	Private

Discussion Details

Title: Management Review SOP Requires Change

Description: Hi team, with the recent amendments to the FSSC standard we will need to implement some new changes to our Monthly Management review meetings. Before I make the changes to our SOP I wanted to get your thoughts on the following.....

Type:
- (●) Private
- ( ) Public

Save | Save & Submit | Cancel

Discussion Response

Future Updates

- Attachment Support
- Remote Discussions
- Private Discussions
- Community Discussions

Discussions

Add Discussion

Private Discussions | Community Discussions

No.	Date	Started By	Name	Replies	Last Update	Updated By
428	05/27/2015	Jane Smyth	How to get Suppliers to complete the assessments???	0	05/27/2015	Jane Smyth
421	05/25/2015	Jonathan Wilkes	SOP and checklist for Supplier Assessment urgently needed please.	2	05/25/2015	Jonathan Wilkes
414	05/11/2015	Jane Smyth	Upcoming BRC Europe (Barcelona) Conference - Anybody going?	9	05/11/2015	Jane Smyth
409	05/05/2015	Sam Bailey	Just completed our Audit. Can you cast your eye over the NC's we received?	3	05/05/2015	Sam Bailey
402	04/27/2015	Sam Bailey	Advice for my Nonconformance Register. Heres what I have so far.	0	04/27/2015	Sam Bailey
401	04/20/2015	John Dygan	Please vote on my Product Idea :)	1	04/20/2015	John Dygan
393	04/17/2015	Jessica Potts	Major Spinach Recall - Anyone affected?	3	04/17/2015	Jessica Potts
392	04/09/2015	Jane Smyth	Where would I find a decent Pest Inspector?	14	04/09/2015	Jane Smyth
386	04/03/2015	Sam Bailey	Calling all SF360 Users! Need your help with this little conundrum..	7	04/03/2015	Sam Bailey

Future Updates

- Attachment Support
- Remote Discussions
- Private Discussions
- Community Discussions
- Feedback

Thank you