



Working together to assure your business continuity

At **Safefood 360** we value our customers and work hard to both deliver software solutions which meet your key business requirements and build strong relationships based on trust.

We recognise that we have a responsibility to help you ensure the long term performance and availability of your **Safefood 360** software and ultimately, to assure your business continuity.

Escrow Solutions

Inbuilt business continuity assurance

That's why we are working in partnership with global information assurance provider NCC Group, to offer you business continuity protection through an escrow agreement.

NCC Group currently protects over 9,000 business critical software applications under comprehensive escrow agreements, on the behalf of licensees worldwide.

Under the terms of our escrow agreement we will supply NCC Group with a copy of the source code of your application which they will hold securely on your behalf. This will be updated at regular agreed intervals to ensure the source code held is always up to date and reflects the current version of your application. In the unlikely event that we ever become unable to meet our contractual obligations, NCC Group will release the source code to you, allowing you to maintain and correct your software without disruption.

We have arranged for our dedicated Account Manager at NCC Group to contact you within the next few days to answer any questions that you may have and to talk you through the process of establishing your escrow agreement and the fees involved.

However, please do not hesitate to contact them directly if you have any queries regarding your escrow protection:

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